Privacy Policy

Last updated: July 21, 2026

healingwithchantelle.com respects your privacy and is committed to protecting the information you share with us through this website.

Information We Collect

We may collect personal information that you voluntarily provide through this website, including your name, email address, phone number, and any information submitted through contact forms, newsletter sign-ups, or appointment inquiry forms. We may also collect limited technical information automatically through cookies, analytics tools, and similar technologies, such as your IP address, browser type, device information, pages visited, and referring website.

How We Use Information

We use the information collected through this website to:

- respond to inquiries
- provide information about our services
- schedule consultations or appointments
- send newsletters or practice updates if you opt in
- improve our website and user experience
- maintain records related to website communication

We do not sell or rent your personal information.

Third-Party Services

We use third-party services to support our website and practice operations, including:

- SimplePractice for client portal services, intake paperwork, scheduling, and secure client communication
- Rank Math for search engine optimization and website performance support
- Mail Chimp for email newsletters and practice updates

These third-party services may collect, store, or process information in accordance with their own privacy policies. We encourage you to review the privacy policies of any third-party services you interact with through this website.

Confidentiality and Secure Communication

Please do not submit sensitive health, mental health, or medical information through website forms or regular email unless you are directed to do so through a secure, HIPAA-compliant platform. Confidential client information should be shared only through the SimplePractice client portal or other secure methods approved by our practice.

While we take reasonable steps to protect your information, no website, email system, or electronic communication is completely secure.

Cookies and Analytics

This website may use cookies and similar technologies to analyze website traffic, remember user preferences, and improve website functionality. You may disable cookies through your browser settings, although some website features may not work properly if you do so.

Newsletter Sign-Up

If you subscribe to our newsletter through Mail Chimp, we may use your email address to send updates, educational content, and practice news. You may unsubscribe at any time by using the unsubscribe link in the email or by contacting us directly.

Links to Other Websites

Our website may contain links to external websites or services. We are not responsible for the privacy practices or content of those third-party sites.

Your Choices

You may contact us to request updates or corrections to information you have provided through this website, where appropriate. You may also opt out of marketing emails at any time by using the unsubscribe option included in those emails.

Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Chantelle Williams, LCSW, PLLC chantelle.lcsw@gmail.com, 917-945-5797, 382 Lefferts Ave, Brookly, NY 11225